



**PADDOCK LODGE**

NOTTINGHAMSHIRE

otl

# PADDOCK LODGE

## SPEC SHEET

### SECTOR:

Residential

### OUR CLIENT:

T.A.G. Farming

### OTL PRODUCTS SPECIFIED:

Bespoke level access former for vinyl sheet flooring



## ABOUT T.A.G. FARMING

We recently travelled up to Nottinghamshire to visit some customers who were working on a very exciting project, and have incorporated our system into their brand new log cabin.

T.A.G. FARMING is a Nottinghamshire based, third generation, 600-acre arable farming business headed up by Tom King as Managing Director, his wife Kathy as Company Secretary, and their two children Anthony, 25, and Georgia, 22. They also work for a tractor manufacturer; setting up and manning their two major shows throughout the year, and storing their ex-hire and show machinery.

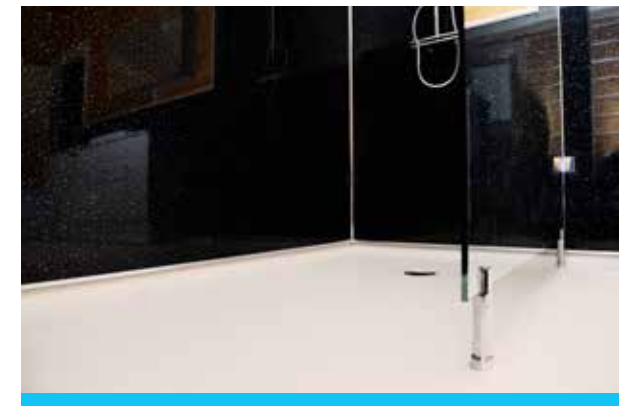
## TELL US ABOUT THE PROJECT

We are in the final stages of building our very own log cabin home. Built by Finlog, the property is 20 metres long by 6.8 metres wide. We hope to move in at the end of October/beginning of November 2017. The lodge walls are 134mm thick with substantial insulation added to the roof and floor, and all glassware is triple glazed. We have always wanted to live in a log home and love the feel and warmth of the wood which has a very calming effect. The property

comprises of two double en-suite bedrooms, a large L-shaped lounge, and a kitchen/dining room. The log cabin overlooks our farmland and our wind turbine!

## HOW DID YOU HEAR ABOUT OTL?

We had seen a couple of adverts for On The Level; one in the CLA (Country Landowners Association) magazine and another in a home magazine. We took a look at the website and watched many of your videos and decided to give you a call. Tim Nicoll at OTL was extremely helpful and invited us down to the factory to view the products and talk more in-depth about what we wanted to achieve.



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## WHAT MADE YOU DECIDE TO USE OUR PRODUCTS?

We have stayed in log cabins many times whilst holidaying and although we loved the idea of having our own, we found that almost all of them had some sort of problem in the bathrooms. With a wooden property you need to be aware of movement – even more so than in a brick-built home. In some of the log cabins we had stayed in we found that tile grouting had cracked due to movement, and the owners had tried to solve the problem with silicone, leaving it looking unsightly. We wanted to have an en-suite that not only looked great but which was robust enough to cope with lots of water without us having to worry about leaks. This is why we opted for large shower formers, mermaid boards on the walls instead of tiles, and wet room flooring which was installed by Mark Pinnock of Spec Flooring.

## HOW HAPPY HAVE YOU BEEN WITH THE OTL CUSTOMER SERVICE?

We have been immensely happy with the service provided by OTL. James the MD came to site in the early stages to look at the lodge so that he could get a



better understanding of it and how the former would work in the room, and Tim was always on the end of the phone to answer any questions or queries we had.

On the level recommended an installer as we wanted to be sure that it was fitted correctly. The installer was very busy but it worked well for us as we weren't in a position to install straight away anyway.

## WHAT DO YOU LIKE THE MOST ABOUT OTL?

The thing we liked most about OTL was the fact that

nothing was too much trouble and they were always available on the end of the phone. Tim also sourced the over-sized glass screens for us which we are over the moon with.

## WOULD YOU RECOMMEND OTL?

Yes! We would definitely recommend OTL to friends and family; our daughter is looking to upgrade her shower so we will be contacting you again in the not too distant future.

